

privacy policy

Hoyu Co., Ltd. (hereinafter referred to as the Company) collects personal information (*) obtained from consumers, executives and employees of business partners, and employees of the Company (hereinafter referred to as customers). We will strive to handle and protect your personal information appropriately.

*Personal information refers to information stipulated by the Act on the Protection of Personal Information.

1 Acquisition of personal information

When acquiring personal information, our company will specify and clearly state the purpose of use to the customer as much as possible, and will acquire personal information by lawful and fair means to the extent necessary to achieve the purpose of use. .

2 Use of personal information

Our company will not use acquired personal information beyond the scope of the purpose of use without the consent of the customer, etc.

3 Purpose of use of our personal information

We will use your personal information for the purposes notified to you when you provide it to us, as well as for the following purposes.

Consumers' personal information

1. For planning, research and development, quality improvement, sales, sales of products and services, etc., or for providing information regarding them.
2. To respond to mail-order product orders, payments, shipping, and other sales-related activities and provision of services, etc.
3. To send, send, and provide information, products, and samples regarding products, services, events, campaigns, seminars, training, courses, etc.
4. For responding to and communicating with you regarding various inquiries, consultations, requests for materials, etc.
5. To improve products and services in response to consumer opinions and requests.
6. To create basic data and statistical data for conducting analysis necessary for management

such as marketing.

7. To fulfill our obligations and exercise our rights, and to respond to related business operations.

8. To take measures based on legal provisions or notifications/guidance from administrative authorities, etc.

9. To confirm the identity of the person or agent of the personal information regarding the person who filed the disclosure request/complaint, etc. regarding personal information, conduct an investigation in response to the disclosure request/complaint, etc., and send responses and make necessary communications.

Personal information of business partners' executives, employees, etc.

1. For planning, research and development, quality improvement, sales, sales of products and services, etc., or for providing information regarding them.

2. To respond to product orders, shipping, payment, and other sales-related activities and provision of services, etc.

3. To send, send, and provide information, products, and samples regarding products, services, events, campaigns, seminars, training, courses, etc.

4. For responding to and communicating with you regarding various inquiries, consultations, requests for materials, etc.

5. To improve products and services in response to the opinions and requests of our business partners' executives and employees.

6. To create basic data and statistical data for conducting analysis necessary for management such as marketing.

7. To conduct various communications and business negotiations necessary for business purposes

8. To fulfill our obligations and exercise our rights, and to respond to related business operations.

9. To take measures based on legal provisions or notifications/guidance from administrative authorities, etc.

10. To confirm the identity of the person or agent of the personal information regarding the person who filed the disclosure request/complaint, etc. regarding personal information, conduct an investigation in response to the disclosure request/complaint, etc., and send responses and make necessary communications.

Personal information of administrative agencies, academic organizations, etc.

1. To obtain necessary permits, etc.

2. To collect information for disclosure requests, etc.
3. For communication with various academic societies, etc.

Personal information of our employees, families, etc.

1. For response and communication in the event of a disaster or other emergency.
2. For business communications and procedures, and employee management.
3. To provide information about the Alumni Association and manage members.
4. For payment of retirement pension, etc. and provision of information regarding company status
5. To confirm the users and guests of the resort
6. To maintain safety within the facility

Recruiters/official candidates

1. For recruitment activities and management of prospective employees

4 Management of personal information

Our company complies with laws, national guidelines, and other norms regarding the handling of personal information. In addition, in order to ensure the accuracy and safety of customers' personal information, we have appointed a personal information management officer, and we have established a personal information management officer to ensure the safe management of personal information for employees and subcontractors. We will take safety control measures to provide necessary and appropriate supervision.

5 Providing information to third parties

Our company will not provide or disclose acquired personal information to third parties except for the following cases.

1. If consent has been obtained
2. When disclosure is required by law, etc.
3. When entrusting the handling of personal information to the extent necessary to implement the purpose of use

6 Management of subcontractors that handle personal information

Our company may provide acquired personal information to subcontractors to the extent necessary to achieve the purpose of use specified in advance. Even in this case, we will request that our subcontractors handle the personal information provided by us appropriately, and we will manage it appropriately.

7 Regarding requests for disclosure of personal information, etc.

When we receive a request from a customer, etc., we will disclose, correct, suspend use of, delete, or suspend use of personal information to a third party (hereinafter collectively referred to as ``disclosure, etc.") after confirming the identity of the customer. ") in accordance with laws and regulations.

8 Dissemination and revision of personal information protection policy

Our company will comply with applicable laws and regulations regarding the personal information of customers, etc., and will review this policy as appropriate and post it on our website.

9 Inquiries/complaints/consultation desk regarding the handling of personal information

For inquiries, complaints, and consultations regarding the handling of personal information, please contact us using the following contact information.

Contact for personal information

501 Tokugawa 1-chome, Higashi-ku, Nagoya, Aichi 461-8650

Hoyu Co., Ltd. "Personal Information Inquiry Desk"

Tel: 052-935-9556

Telephone reception hours: 9:00 a.m. to 5:00 p.m.

*Excludes Saturdays, Sundays, holidays, and company holidays.